

February 26, 2023 Tornado  
City Debris Removal

**Frequently Asked Questions**

1) *Is the City of Norman providing debris removal services for the tornado?*

Yes, beginning on Monday, March 6, 2023, the City's debris removal contractor TFR Enterprises, Inc. will be working between 7 AM to 7 PM, six days a week to remove tornado debris from the public street rights-of-way in the impacted areas. Contractor work will not occur on Sundays.

**View a map of impacted areas at [normanok.gov](http://normanok.gov) or [by clicking here](#). The digital mapping provides a tool to type in a homeowner's address to determine if they reside in an impacted area.**

Please remove parked vehicles or other obstructions from the street when the debris removal process is under way. Be aware you may experience increased traffic, temporary road closures or delays on some streets where debris removal is taking place.

2) *What storm debris will be removed?*

Vegetative debris and Construction and Demolition debris will be collected. Keep vegetative debris separated from construction and demolition debris, as they will be collected separately and delivered to different locations by contractors.

Vegetative debris includes storm damaged limbs, branches, shrubbery, and other burnable woody debris. Material should be cut in 8 – 12' lengths and stacked in piles along the street rights-of-way, within 5 feet of the curb or edge of the roadway.

Construction and Demolition Debris (C&D) includes building materials such as lumber, roof shingles, wooden fences, glass, metal products as well as appliances and furniture.

3) *Where should the debris be placed?*

Norman residents are asked to place any storm-generated vegetative/woody debris on the public "rights-of-way" (the area of residential property that extends from the street to the sidewalk, ditch, utility pole or easement, approximately 12 feet in width).

Please do not place debris near water meters, fire hydrants, mail boxes, gas meters, or any other above ground utility, or within intersection sight triangles.

[View an illustration here.](#)

4) *Are all Norman property owners eligible for the City's storm debris removal services?*

No, only residential properties within the affected area are eligible for debris removal. Commercial, industrial and institutional properties are not eligible for City debris removal.

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5) *When will my storm debris be removed?*

The City will make at least two passes along the streets of affected areas over the next three to four weeks, beginning Monday, March 6, 2023. If all debris is not picked up during the initial pass, please continue to place your remaining debris on the right-of-way for collection on subsequent passes.

6) *Is burning of storm debris allowed in rural areas?*

Yes, burning may be an option for some property owners. For more information call the Norman Fire Department at 405-292-9780 (after hours/weekends line: 405-321-1444).

7) *Tree limbs fell onto my property from a **store/church/commercial property** behind/beside my house. Who is responsible for clean up?*

Unfortunately, in these cases, City of Norman workers will be unable to assist with debris removal. Limb clean up should be discussed with the owners of the property from which the debris originated. Only residential properties are eligible for debris removal.

8) *There are limbs still tangled in or threatening the electrical wires at my property. Is the City of Norman responsible for clearing these limbs?*

No, please contact your current electric service provider to inform them of any issues related to electric lines and they will be responsible to clearing the debris. OG&E can be reached at 405-272-9741. OEC can be reached at 405-321-2024.

9) *Is there a drop-off location for storm debris?*

No, curbside service as outlined above is being provided for storm debris pickup. Regular fees will apply to those wishing to drop off at the City's transfer station.

10) *Where can I learn more about response and recovery efforts of the February 26, 2023, tornado?*

Please visit this webpage: <https://www.normanok.gov/news/22623-norman-weather-event-and-response>.